## Table of Contents

<table>
<thead>
<tr>
<th>Section Code</th>
<th>Section</th>
<th>Page Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Important Safety Instructions</td>
<td>2</td>
</tr>
<tr>
<td>1</td>
<td>Safety Warning Labels and Serial Number</td>
<td>3</td>
</tr>
<tr>
<td>1</td>
<td>Reading the Product Specification Label</td>
<td>3</td>
</tr>
<tr>
<td>1</td>
<td>Specifications</td>
<td>3</td>
</tr>
<tr>
<td>1</td>
<td>Maintenance</td>
<td>4</td>
</tr>
<tr>
<td>1</td>
<td>Leveling the Machine</td>
<td>5</td>
</tr>
<tr>
<td>1</td>
<td>Moving the Machine</td>
<td>5</td>
</tr>
<tr>
<td>1</td>
<td>Troubleshooting</td>
<td>6</td>
</tr>
<tr>
<td>1</td>
<td>Console Service Mode</td>
<td>8</td>
</tr>
<tr>
<td>1</td>
<td>Maintenance Parts Exploded View</td>
<td>10</td>
</tr>
<tr>
<td>1</td>
<td>Replacement Procedure Skill Level</td>
<td>12</td>
</tr>
<tr>
<td>1</td>
<td>Mechanical Procedures</td>
<td>13</td>
</tr>
<tr>
<td>2</td>
<td>Belt Tension Adjustment</td>
<td>13</td>
</tr>
<tr>
<td>3</td>
<td>Set the Brake Tension (Calibration)</td>
<td>16</td>
</tr>
<tr>
<td>4</td>
<td>Part Replacement</td>
<td>19</td>
</tr>
<tr>
<td>4</td>
<td>Console</td>
<td>19</td>
</tr>
<tr>
<td>5</td>
<td>Pedals</td>
<td>21</td>
</tr>
<tr>
<td>6</td>
<td>Crank Arms – U616</td>
<td>23</td>
</tr>
<tr>
<td>7</td>
<td>Transport Wheels, Front Endcaps and Footpads</td>
<td>27</td>
</tr>
<tr>
<td>8</td>
<td>Shrouds</td>
<td>29</td>
</tr>
<tr>
<td>9</td>
<td>Handlebar Assembly</td>
<td>34</td>
</tr>
<tr>
<td>10</td>
<td>Console Mast</td>
<td>37</td>
</tr>
<tr>
<td>11</td>
<td>Data Cable in the Mast</td>
<td>41</td>
</tr>
<tr>
<td>12</td>
<td>Brake Assembly</td>
<td>44</td>
</tr>
<tr>
<td>13</td>
<td>Servo Motor</td>
<td>46</td>
</tr>
<tr>
<td>14</td>
<td>Drive Belt and Flywheel Assembly</td>
<td>50</td>
</tr>
<tr>
<td>15</td>
<td>Belt Tensioner Assembly (Idler Assembly)</td>
<td>53</td>
</tr>
<tr>
<td>16</td>
<td>Drive Pulley Assembly (Crank Assembly) – U614</td>
<td>55</td>
</tr>
<tr>
<td>17</td>
<td>RPM Sensor (Speed Sensor)</td>
<td>58</td>
</tr>
<tr>
<td>18</td>
<td>Power Inlet</td>
<td>60</td>
</tr>
</tbody>
</table>
Important Safety Instructions and General Troubleshooting Information for the Nautilus® U614/U616 Bikes

NOTICE: This document provides important safety instructions, adjustments, and general troubleshooting information for the maintenance of the Nautilus® U614 and U616 Upright Bikes.

If you need assistance, please call Nautilus Customer Service at 1-800-605-3369.

This icon means a potentially hazardous situation which, if not avoided, could result in death or serious injury. Read and understand all Warnings on this machine.

Nautilus, Inc., (800) NAUTILUS / (800) 628-8458, www.NautilusInc.com - Customer Service: North America (800) 605-3369, csnls@nautilus.com | outside U.S. technics@nautilus.com | © 2014 Nautilus, Inc. | ® indicates trademarks registered in the United States. These marks may be registered in other nations or otherwise protected by common law. Polar® and Bluetooth® are registered trademarks of their respective owners.

Important Safety Instructions

This icon means a potentially hazardous situation which, if not avoided, could result in death or serious injury. Read and understand all Warnings on this machine.

Before servicing or using this equipment, obey the following warnings:

- Read and understand the Service Manual before working on the machine. Failure to obey the instructions and safety warnings could cause injury to the service technician or bystanders.

- Keep bystanders and children away from the product being serviced at all times.

- Make sure that the repair is done in an appropriate work space away from foot traffic and exposure to bystanders.

- Some components of the equipment can be heavy or awkward. Enlist the service of a second person when you do maintenance steps involving these components. Do not try to do heavy or awkward steps on your own.

- If replacement parts are necessary, use only genuine replacement parts and hardware supplied by Nautilus. Failure to use genuine replacement parts can cause a risk to users, keep the machine from operating correctly and void the warranty.

- Be sure that all warning stickers and instructional placards applied to the product stay present and in good condition when doing maintenance or replacing components. If necessary, request replacement warning stickers or placards from Nautilus customer service.

- Do not try to change the design or functionality of the machine being serviced as this can adversely affect user safety.

- Do not put the machine back in service until all shrouds, instructions, warning labels and correct functionality have been verified and tested for correct performance.

- This product contains magnets. Magnetic fields can interfere with the normal use of certain medical devices at a close range. Users may come into proximity of the magnets in the assembly, maintenance, and/or use of the product. Given the obvious importance of these devices, such as a pacemaker, it is important that you consult with your medical provider in connection with the use of this equipment. Please consult the “Safety Warning Labels and Serial Number” section to determine the location of the magnets on this product.
Safety Warning Labels and Serial Numbers

**WARNING**
- Read, understand and obey all warnings on this machine.
- Keep children away.
- Not intended for use by anyone under 14 years of age.
- Prior to use, read and understand the Owner's Manual.
- Injury or death is possible if caution is not used while using this machine.
- The maximum user weight for this machine is 300 lbs (136 kg).
- Replace any “Caution,” “Warning” or “Danger” label that is illegible, damaged, or removed.
- The heart rate displayed is an approximation and should be used for reference only.

Reading the Product Specification Decal
The Manufacture Date on the Product Specification Decal is a date code: YY/WW (year/week).

Specifications

- **Maximum User Weight:** 300 lbs. (136 kg)
- **Machine Weight:** U614: 68.1 lbs. (30.9 kg)
  U616: 68.6 lbs. (31.1 kg)
- **Power Requirements:**
  - Operational Voltage: 9VDC
  - Operating Current: 1.5A
- **Regulatory Approvals:**
  - AC Power Adapter: UL listed, Rated 120V 60Hz Input, 9VDC, 1500mA Output. Class 2.
- **Connectivity:**
  - U616 only: Bluetooth® SMART

This product, its packaging, and components contain chemicals known to the State of California to cause cancer, birth defects, or reproductive harm. This Notice is provided in accordance with California's Proposition 65. If you would like additional information, please refer to our website at www.nautilus.com/prop65.
FCC Compliance

⚠️ Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user’s authority to operate the equipment.

The machine and power supply comply with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

**Note:** This machine and power supply have been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Maintenance

Read all maintenance instructions fully before you start any repair work. In some conditions, an assistant is necessary to do the necessary tasks.

⚠️ Equipment must be regularly examined for damage and repairs. The owner is responsible to make sure that regular maintenance is done. Worn, damaged or loose components must be repaired or replaced immediately. Only manufacturer supplied components can be used to maintain and repair the equipment.

If at any time the Warning labels become loose, unreadable or dislodged, contact Nautilus Customer Service for replacement labels.

⚠️ To reduce the risk of electrical shock or unsupervised usage of the equipment, always unplug the power cord from the wall outlet and wait 5 minutes before cleaning, maintaining or repairing this machine. Place the power cord in a secure location.

⚠️ When disposing of old parts, obey the applicable local and provincial requirements.

**Daily:**

Before each use, examine the exercise machine for loose, broken, damaged, or worn parts. Do not use if found in this condition. Repair or replace all parts at the first sign of wear or damage. After each workout, use a damp cloth to wipe your machine and Console free of moisture.

**Note:** Avoid excessive moisture on the Console.

**Weekly:**

Clean the machine to remove any dust, dirt, or grime from the surfaces. Check for smooth seat slider operation. If needed, apply a very thin coating of silicone lube to ease operation.

**Note:** Do not use petroleum based products.

**Monthly or after 20 hours:**

Check pedals and crank arms and tighten as necessary. Make sure all bolts and screws are tight. Tighten as necessary.

**NOTICE:** Do not clean with a petroleum based solvent or an automotive cleaner. Be sure to keep the Console free of moisture.
**Leveling Your Bike**
Levelers are found on each side of the Rear Stabilizer. Turn the stabilizer foot to adjust. Make sure the bike is level and stable before you exercise.

**Moving the Bike**
To move the upright bike, carefully tilt the Handlebars toward you while pushing the front of the bike downward. Push the bike to the desired location.

*NOTICE:* Be careful when you move the bike. Abrupt motions can affect the computer operation.
# Troubleshooting

<table>
<thead>
<tr>
<th>Condition/Problem</th>
<th>Things to Check</th>
<th>Solution</th>
</tr>
</thead>
<tbody>
<tr>
<td>No display/partial display/ unit will not turn on</td>
<td>Check electrical (wall) outlet</td>
<td>Make sure unit is plugged into a functioning wall outlet.</td>
</tr>
<tr>
<td></td>
<td>Check connection on console</td>
<td>Connection should be secure and undamaged. Replace adapter or connection at unit if either are damaged.</td>
</tr>
<tr>
<td></td>
<td>Check data cable integrity</td>
<td>All wires in cable should be intact. If any are visibly crimped or cut, replace cable.</td>
</tr>
<tr>
<td></td>
<td>Check data cable connections/orientation</td>
<td>Be sure cable is connected securely and oriented properly. Small latch on connector should line up and snap into place.</td>
</tr>
<tr>
<td></td>
<td>Check console display for damage</td>
<td>Check for visual sign that console display is cracked or otherwise damaged. Replace Console if damaged.</td>
</tr>
<tr>
<td></td>
<td>Console Display</td>
<td>If Console only has partial display and all connections are fine, replace the Console.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>If the above steps do not resolve the problem, contact Customer Care for further assistance.</td>
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<thead>
<tr>
<th>Condition/Problem</th>
<th>Things to Check</th>
<th>Solution</th>
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</thead>
<tbody>
<tr>
<td>Unit operates but Contact HR not displayed</td>
<td>HR cable connection at Console</td>
<td>Be sure cable is connected securely to Console.</td>
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<tr>
<td></td>
<td>Sensor grip</td>
<td>Be sure hands are centered on HR sensors. Hands must be kept still with relatively equal pressure applied to each side.</td>
</tr>
<tr>
<td></td>
<td>Dry or calloused hands</td>
<td>Sensors may have difficulty with dried out or calloused hands. A conductive electrode cream (heart rate cream) can help make better conduct. These are available on the web or at medical or some larger fitness stores.</td>
</tr>
<tr>
<td></td>
<td>Handlebar</td>
<td>If tests reveal no other issues, Handlebars should be replaced.</td>
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<tr>
<th>Condition/Problem</th>
<th>Things to Check</th>
<th>Solution</th>
</tr>
</thead>
<tbody>
<tr>
<td>Unit operates but Telemetric HR not displayed (U616 only)</td>
<td>Chest Strap (optional)</td>
<td>Strap should be “POLAR®” compatible and uncoded. Make sure strap is directly against skin and contact area is wet.</td>
</tr>
<tr>
<td></td>
<td>Check User Profile</td>
<td>Select the Edit User Profile option for the User Profile. Go to the WIRELESS HR setting and make sure that the current value is set to ON.</td>
</tr>
<tr>
<td></td>
<td>Interference</td>
<td>Try moving unit away from sources of interference (TV, Microwave, etc).</td>
</tr>
<tr>
<td></td>
<td>Replace Chest Strap</td>
<td>If interference is eliminated and HR does not function, replace strap.</td>
</tr>
<tr>
<td></td>
<td>Replace Console</td>
<td>If HR still does not function, replace Console.</td>
</tr>
</tbody>
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<thead>
<tr>
<th>Condition/Problem</th>
<th>Things to Check</th>
<th>Solution</th>
</tr>
</thead>
<tbody>
<tr>
<td>Unit operates but Telemetric HR displayed incorrectly (U616 only)</td>
<td>Interference</td>
<td>Make sure that the HR receiver is not blocked by a personal electronic device in the left side of the media tray.</td>
</tr>
<tr>
<td>No speed/RPM reading, Console displays “Please Pedal” error code</td>
<td>Check data cable integrity</td>
<td>All wires in cable should be intact. If any are cut or crimped, replace cable.</td>
</tr>
<tr>
<td></td>
<td>Check data cable connections/orientation</td>
<td>Be sure cable is connected securely and oriented properly. Small latch on connector should line up and snap into place.</td>
</tr>
<tr>
<td></td>
<td>Check magnet position (requires shroud removal)</td>
<td>Magnet should be in place on pulley.</td>
</tr>
<tr>
<td></td>
<td>Check Speed Sensor (requires shroud removal)</td>
<td>Speed sensor should be aligned with magnet and connected to data cable. Realign sensor if necessary. Replace if there is any damage to the sensor or the connecting wire.</td>
</tr>
<tr>
<td>Condition/Problem</td>
<td>Things to Check</td>
<td>Solution</td>
</tr>
<tr>
<td>-------------------------------------------------------</td>
<td>------------------------------------------</td>
<td>--------------------------------------------------------------------------</td>
</tr>
<tr>
<td>Console shuts off (enters sleep mode) while in use</td>
<td>Check electrical (wall) outlet</td>
<td>Make sure unit is plugged into a functioning wall outlet.</td>
</tr>
<tr>
<td></td>
<td>Check connection on console</td>
<td>Connection should be secure and undamaged. Replace adapter or connection at unit if either are damaged.</td>
</tr>
<tr>
<td></td>
<td>Check data cable integrity</td>
<td>All wires in the cable should be intact. If any are cut or crimped, replace cable.</td>
</tr>
<tr>
<td></td>
<td>Check data cable connections/orientation</td>
<td>Be sure cable is connected securely and oriented properly. Small latch on connector should line up and snap into place.</td>
</tr>
<tr>
<td></td>
<td>Reset Machine</td>
<td>Unplug unit from electrical outlet for 3 minutes. Reconnect to outlet.</td>
</tr>
<tr>
<td></td>
<td>Check magnet position (requires shroud removal)</td>
<td>Magnet should be in place on pulley.</td>
</tr>
<tr>
<td></td>
<td>Check Speed Sensor (requires shroud removal)</td>
<td>Speed sensor should be aligned with magnet and connected to data cable. Realign sensor if necessary. Replace if there is any damage to the sensor or the connecting wire.</td>
</tr>
<tr>
<td>Unit rocks/does not sit level</td>
<td>Check leveler adjustment</td>
<td>Adjust levelers until bike is level.</td>
</tr>
<tr>
<td></td>
<td>Check surface under unit</td>
<td>Adjustment may not be able to compensate for extremely uneven surfaces. Move bike to level area.</td>
</tr>
<tr>
<td>Pedals loose/unit difficult to pedal</td>
<td>Check pedal to crank arm connection</td>
<td>Pedal should be tightened securely to crank. Insure connection is not cross-threaded.</td>
</tr>
<tr>
<td></td>
<td>Check crank arm to axle connection</td>
<td>Crank should be tightened securely to axle. Be sure cranks are connected at 180 degrees from each other.</td>
</tr>
<tr>
<td>Clicking sound when pedaling</td>
<td>Check pedal to crank arm connection</td>
<td>Remove pedals. Make sure there is no debris on threads, and reinstall the pedals.</td>
</tr>
<tr>
<td>Seat post movement</td>
<td>Check locking pin</td>
<td>Be sure adjustment pin is locked into one of the seat post adjustment holes.</td>
</tr>
<tr>
<td></td>
<td>Check adjustment knob</td>
<td>Be sure knob is securely tightened.</td>
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</tbody>
</table>
Console Service Mode – x614 / x616 series (MY14) Consoles

The Console Setup Mode lets you input the date and time, set the units of measurement to either English or Metric, change the machine type, control the sound settings (on/off), or see maintenance statistics (Total Run Hours – for service technician use only).

1. Hold down the PAUSE/END button and Right button together for 3 seconds while in the Power-Up Mode to go into the Console Setup Mode.

   Note: Push PAUSE/END to exit the Console Setup Mode and return to the Power-Up Mode screen.

2. The Console display shows the Date prompt with the current setting. To change, push the Increase/Decrease buttons to adjust the currently active value (flashing). Push the Left/Right buttons to change which segment is the currently active value (month / day / year).

3. Push OK to set.

4. The Console display shows the Time prompt with the current setting. Push the Increase/Decrease buttons to adjust the currently active value (flashing). Push the Left/Right buttons to change which segment is the currently active value (hour / minute / AM or PM).

5. Push OK to set.

6. The Console display shows the Units prompt with the current setting. To change, push OK to start the Units option. Push the Increase/Decrease buttons to change between “MILES” (Imperial English units) and “KM” (metric units).

   Note: If the units change when there is data in User Statistics, the statistics convert to the new units.

7. Push OK to set.

8. The Console display shows the Machine Type prompt with the current setting. This menu option appears in the x614 series console only (not the x616 series consoles). Push the Increase/Decrease buttons to change between “BIKE” and Elliptical (“ELIP”).


10. The Console display shows the Sound Settings prompt with the current setting. Push the Increase/Decrease buttons to change between “ON” and “OFF”.

11. Push OK to set.

12. The Console display shows the TOTAL RUN HOURS for the machine.

To enter the Manufacturing Menu (MFG Menu), hold down the PAUSE/END button and Down button together for 3 seconds. The Console display shows the Firmware Version string. Push the Up/Down buttons to move through the MFG Menu options. Push OK to make a selection.

a. ENTER MFG TEST – This option is intended for use on the manufacturing production line only. It is a chained series of tests similar to the tests listed below, but optimized to be run on the production line. This chained test should not be used anywhere but on the production line.

b. DEBUG TERMINAL – Not used.

c. MOVE LIFT – (E616 elliptical only) Used to adjust a new lift motor. The Console displays “UP MX DN MN RT CAL”: Up arrow will move the lift motor to the maximum position; Down arrow will move the lift motor to the minimum position; Right arrow will perform a lift motor calibration by moving the lift motor to its minimum and maximum position. Note: Lift motor calibration is no longer required, so calibration is not needed.

d. RESET MFG NVM – Resets MFG NVM (non volatile memory). Must be run before lift motor calibration if a valid lift table exists in NVM (lift motor has been calibrated before).

e. RUN BEEP TEST – Sounds each system beep / tone / sequence in order. Press any key to exit

f. RUN BUTTON TEST – The Console display shows the function of each button as buttons are pressed. If the display shows an incorrect function, the overlay on the Console may be incorrect for that model. If the display does not show a function, the firmware version may be incorrect. No beeps are sounded during this test.

   To exit the test, push and hold one of the long key sequences (i.e. long Pause / End + Right or long Pause / End + Down).

g. RUN LED TEST – Drives LEDs to the following states:

   1. All LEDs On 1 second
2. All LEDs Off 1 second
3. Sequence Segments 1 at a time – on 1 second, off 1 second

Press any key to exit test

h. RUN LCD TEST – Drives 3x5 and 1x5 LCD displays with the following patterns:
   1. All segments on
   2. All segments off
   3. Set individual segments one at a time until all segments are illuminated.

Press any key to exit.

i. RESET CONSOLE – Resets the data from user inputs. The Console setup, user records and workout records will be reset to defaults. This option does not reset MFG NVM (non volatile memory).

13. The Console display shows the Software Version prompt.
14. For the next prompt, push the OK button.
15. The Console will display the Power-Up Mode screen.
Maintenance Parts Exploded View
Your machine may differ. Use only as a guide.

U614

| A  | B  | C  | D  | E  | F  | G  | H  | I  | J  | K  | L  | M  | N  | O  | P  | Q  | R  | S  | T  | U  | V  | W  | X  | Y  | Z  |
|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|
| Console | Console Mast | Pedals | Crank Arms | Left Shroud | Power Inlet | Right Shroud | Top Shroud | Mast Gasket | Data Cable | Handlebars | HR Cable | CHR Sensors | Seat | Seat Post w/ Slider | Adjustment Knob | AC Adapter | Water Bottle Holder | Rear Stabilizer | Levelers | Front Stabilizer | Cover, Crank Disc | Flywheel |

Brake Assembly
RPM Sensor
Speed Sensor Magnet
Servo Motor
Drive Belt
Drive Pulley
Handlebar Mount Cover
T-handle
Cover, Crank Disc
Transport Wheels
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<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>A</td>
<td>Console</td>
<td>L</td>
<td>HR Cable</td>
</tr>
<tr>
<td>B</td>
<td>Console Mast</td>
<td>M</td>
<td>CHR Sensors</td>
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<td>C</td>
<td>Pedals</td>
<td>N</td>
<td>Seat</td>
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<td>Crank Arms</td>
<td>O</td>
<td>Seat Post w/ Slider</td>
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<td>E</td>
<td>Left Shroud</td>
<td>P</td>
<td>Adjustment Knob</td>
</tr>
<tr>
<td>F</td>
<td>Power Inlet</td>
<td>Q</td>
<td>AC Adapter</td>
</tr>
<tr>
<td>G</td>
<td>Right Shroud</td>
<td>R</td>
<td>Water Bottle Holder</td>
</tr>
<tr>
<td>H</td>
<td>Top Shroud</td>
<td>S</td>
<td>Rear Stabilizer</td>
</tr>
<tr>
<td>I</td>
<td>Mast Gasket</td>
<td>T</td>
<td>Levelers</td>
</tr>
<tr>
<td>J</td>
<td>Data Cable</td>
<td>U</td>
<td>Front Stabilizer</td>
</tr>
<tr>
<td>K</td>
<td>Handlebars</td>
<td>V</td>
<td>Transport Wheels</td>
</tr>
<tr>
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<td></td>
<td>W</td>
<td>Flywheel</td>
</tr>
<tr>
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<td></td>
<td>X</td>
<td>Brake Assembly</td>
</tr>
<tr>
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<td></td>
<td>Y</td>
<td>RPM Sensor</td>
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<td></td>
<td>Z</td>
<td>Speed Sensor Magnet</td>
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<tr>
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<td>AA</td>
<td>Servo Motor</td>
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<tr>
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<td>BB</td>
<td>Drive Belt</td>
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<td>Drive Pulley</td>
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<td>DD</td>
<td>Handlebar Mount Cover</td>
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<td>EE</td>
<td>T-handle</td>
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<td>FF</td>
<td>Cover, Crank Disc</td>
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A Console HR Cable  W Flywheel
B Console Mast M CHR Sensors X Brake Assembly
C Pedals N Seat Y RPM Sensor
D Crank Arms O Seat Post w/ Slider Z Speed Sensor Magnet
E Left Shroud P Adjustment Knob AA Servo Motor
F Power Inlet Q AC Adapter BB Drive Belt
G Right Shroud R Water Bottle Holder CC Drive Pulley
H Top Shroud S Rear Stabilizer DD Handlebar Mount Cover
I Mast Gasket T Levelers EE T-handle
J Data Cable U Front Stabilizer FF Cover, Crank Disc
K Handlebars V Transport Wheels
REPLACEMENT PROCEDURE SKILL LEVEL
Level I: Low - very little mechanical knowledge or exposure.
Level II: Intermediate - some experience with mechanical procedures
Level III: Advanced - knowledgeable about mechanical procedures

⚠️ DANGER ⚠️
To reduce the risk of electrical shock or unsupervised usage of the equipment, always unplug the power cord from the wall outlet and wait 5 minutes before cleaning, maintaining or repairing this machine. Place the power cord in a secure location.

⚠️ When disposing of old parts, obey the applicable local and provincial requirements.

For instructions to replace the following parts, please refer to the Assembly Manual for your bike:

• AC Adapter
• Seat
• Seat Post
• Front Stabilizer
• Rear Stabilizer
• Water Bottle Holder
Adjust the Belt Tension on the Nautilus® U614/U616 and R614/R616 (Model Year 2014) Bikes

NOTICE: This document provides instructions for the adjustment of the Drive Belt tension on the Nautilus® U614 and U616 Upright Bikes, and R614 and R616 Recumbent Bikes.

If you need assistance, please call Nautilus Customer Service at 1-800-605-3369.

Tools Required (not included)

- #2 Phillips screwdriver
- 15mm open end wrench
- Small flathead screwdriver
- 15mm socket and wrench
- Pedal wrench (U614/R614) or crank puller (U616/R616)

Important Safety Instructions - Before servicing or using this equipment, obey the following warnings:

This icon means a potentially hazardous situation which, if not avoided, could result in death or serious injury. Read and understand all Warnings on this machine.

To reduce the risk of electrical shock or unsupervised usage of the equipment, always unplug the power cord from the wall outlet and wait 5 minutes before cleaning, maintaining or repairing this machine. Place the power cord in a secure location.

- Read and understand the Part Replacement Procedure before working on the machine. Failure to obey the instructions and safety warnings could cause injury to the service technician or bystanders.
- Keep bystanders and children away from the product being serviced at all times.
- Make sure that the repair is done in an appropriate work space away from foot traffic and exposure to bystanders.
- Some components of the equipment can be heavy or awkward. Enlist the service of a second person when you do maintenance steps involving these components. Do not try to do heavy or awkward steps on your own.
- If replacement parts are necessary, use only genuine Nautilus replacement parts and hardware. Failure to use genuine replacement parts can cause a risk to users, keep the machine from operating correctly and void the warranty.
- Be sure that all warning stickers and instructional placards applied to the product stay present and in good condition when doing maintenance or replacing components. If necessary request replacement warning stickers or placards from Nautilus customer service.
- Do not try to change the design or functionality of the machine being serviced as this can adversely affect user safety.
- Do not use the machine until all shrouds, instructions, warning labels and correct functionality have been verified and tested for correct performance.
- This product contains magnets. Magnetic fields can interfere with the normal use of certain medical devices at a close range. Users may come into proximity of the magnets in the assembly, maintenance, and/or use of the product. Given the obvious importance of these devices, such as a pacemaker, it is important that you consult with your medical provider in connection with the use of this equipment. Please consult the “Safety Warning Labels and Serial Number” section in the Owner’s Manual to determine the location of the magnets on this product.
1. Remove the Top Shroud, Left Shroud and Right Shroud from the Main Unit. Refer to the “Replace the Shrouds” procedure.

2. To test the Drive Belt tension:
   - Push the Drive Belt downward at the midpoint (M) between the pulleys and measure the distance. The Drive Belt should have only 0.25” (0.64 cm) of give. See Figure 1.
   - Or:
     - Hold the edges of the Drive Belt at the midpoint (M) and twist it (see Figure 2). It should turn only 90 degrees (1/4 turn, to vertical).

If the tension is correct, go to Step 6.
If the tension is too loose or too tight, adjust the position of the Flywheel. Continue to Step 3.

3. To loosen the Flywheel hardware (A), use a 15 mm open end wrench to hold the nut on one side steady and loosen the nut on the opposite side with a 15 mm socket and wrench.

4. Move the Flywheel in the Main Frame bracket as necessary to adjust the tension. Hold it in position and tighten the hardware.
   - Note: This step may require two people.
   - To tighten the Flywheel hardware, use a 15 mm open end wrench to hold the nut on one side steady and tighten the nut on the opposite side with a 15 mm socket and wrench.

5. Carefully turn the crank arms and check the movement of the drive belt. The Crank Arms and Flywheel should move as one.
   - Be sure to keep fingers clear of all pinch hazards when you turn the Drive Pulley.

Adjust the belt tension again if necessary.
6. Reassembly is the reverse procedure.

   NOTICE: Be sure not to crimp any cables.

**U614/R614 bikes**—To reinstall the Pedals, carefully align the threads and hand tighten to prevent cross-threading. Then tighten fully with pedal wrench.

   **Note:** The Left Pedal is reverse-threaded. Orientation is based from a seated position on the bike. The Left Pedal has an “L”, the Right Pedal an “R”.

16. **Final Inspection**

   Inspect your machine to ensure that all hardware is tight and components are properly assembled.

   ! Do not use until the machine has been fully assembled and inspected for correct performance in accordance with the Owner’s Manual.
Set the Brake Tension (Calibration) on the Nautilus® U614/U616 (Model Year 2014) Bikes

NOTICE: This document provides instructions for the calibration of the Brake tension on the Nautilus® U614 and U616 Upright Bikes.

If you need assistance, please call Nautilus Customer Service at 1-800-605-3369.

This icon means a potentially hazardous situation which, if not avoided, could result in death or serious injury. Read and understand all Warnings on this machine.

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Important Safety Instructions - Before servicing or using this equipment, obey the following warnings:

This icon means a potentially hazardous situation which, if not avoided, could result in death or serious injury. Read and understand all Warnings on this machine.

DANGER To reduce the risk of electrical shock or unsupervised usage of the equipment, always unplug the power cord from the wall outlet and wait 5 minutes before cleaning, maintaining or repairing this machine. Place the power cord in a secure location.

• Read and understand the Part Replacement Procedure before working on the machine. Failure to obey the instructions and safety warnings could cause injury to the service technician or bystanders.
• Keep bystanders and children away from the product being serviced at all times.
• Make sure that the repair is done in an appropriate work space away from foot traffic and exposure to bystanders.
• Some components of the equipment can be heavy or awkward. Enlist the service of a second person when you do maintenance steps involving these components. Do not try to do heavy or awkward steps on your own.
• If replacement parts are necessary, use only genuine replacement parts and hardware supplied by Nautilus. Failure to use genuine replacement parts can cause a risk to users, keep the machine from operating correctly and void the warranty.
• Be sure that all warning stickers and instructional placards applied to the product stay present and in good condition when doing maintenance or replacing components. If necessary request replacement warning stickers or placards from Nautilus customer service.
• Do not try to change the design or functionality of the machine being serviced as this can adversely affect user safety.
• Do not use the machine until all shrouds, instructions, warning labels and correct functionality have been verified and tested for correct performance.
• This product contains magnets. Magnetic fields can interfere with the normal use of certain medical devices at a close range. Users may come into proximity of the magnets in the assembly, maintenance, and/or use of the product. Given the obvious importance of these devices, such as a pacemaker, it is important that you consult with your medical provider in connection with the use of this equipment. Please consult the “Safety Warning Labels and Serial Number” section in the Owner’s Manual to determine the location of the magnets on this product.

Tools Required (not included)

#2 Phillips screwdriver
7mm open end wrench
Small flathead screwdriver
Pedal wrench (U614)
or crank puller (U616)
2.5” x 10” cardboard (3mm / 1/8” thick) and tape
**NOTICE:** It is necessary to remove the shrouds for this procedure. Refer to the “Replace the Shrouds” procedure.

**Note:** Your machine may not match the image. For reference only.

1. Disconnect and reconnect the AC Adapter from the wall outlet to turn the power off and on.

2. Push QuickStart and verify that the console shows that the default resistance level is 4.

   - **Disconnect all power and allow to sit for 5 minutes.**

3. Carefully remove the Seat Post, Left Shroud and Right Shroud. (Refer to the “Replace the Shrouds” procedure.) Do not remove the Console and Mast, and keep the Power Inlet cable (P) in the Shroud connected to the wiring harness on the motor (D). Slide the Mast Gasket and Top Shroud up the Mast. Lean the Top Shroud against the Seat Post mount to keep it clear of the pulley assembly.

   - **Note:** It may be necessary to remove the Water Bottle Holder.

4. Insert 2.5” x 10” cardboard between the Brake Magnet (A) and the Flywheel (B), and tape the cardboard to the Brake Magnet.

   - **Note:** Be sure the cardboard covers all of the Brake Magnet.

5. Turn the power on again.

   - **Machine is on. Current is active. There is risk of electrical shock.**

6. Use the console to set the resistance to the highest level. This moves the Brake Magnet Arm (A1) forward. After the Brake Magnet Arm stops at the highest resistance level, turn power off.

   - **Disconnect all power and allow to sit for 5 minutes.**
7. To adjust the Brake tension, loosen the 2 hex head bolts (C) and move the Servo Motor assembly (D) until the closest point on the Brake Magnet (A) is within 3.0 mm (1/8”) of the Flywheel (B). Tighten the bolts.

**Note:** If the cardboard is not 3mm (1/8”) thick, you can use the pages of a paperback book to measure the gap. Approximately 36 pages (sheets) = 3mm.

8. Turn the power on again. Use the console to check the resistance adjustment.

![Machine is on. Current is active. There is risk of electrical shock.](image)

**Note:** Before fully attaching the Shrouds, remove the cardboard from between the Brake Magnet (A) and the Flywheel (B). Power up the machine to verify that the Magnet Arm can move freely, and that the Brake Magnet and Flywheel do not touch.

9. **Final Inspection**

Inspect your machine to ensure that all hardware is tight and components are properly assembled.

![Do not use until the machine has been fully assembled and inspected for correct performance in accordance with the Owner's Manual.](image)
Replace the Console on the Nautilus® U614/U616 and R614/R616 (Model Year 2014) Bikes

If you need assistance, please call Nautilus Customer Service at 1-800-605-3369.

This icon means a potentially hazardous situation which, if not avoided, could result in death or serious injury. Read and understand all Warnings on this machine.

Tools Required (not included)

#2 Phillips screwdriver
To reduce the risk of electrical shock or unsupervised usage of the equipment, always unplug the power cord from the wall outlet and the machine and wait 5 minutes before cleaning, maintaining or repairing the machine. Place the power cord in a secure location.

**Note:** Your machine may not match the image. For reference only.

1. Remove screws that attach Console to the Mast. Carefully lift the Console off the Mast.

2. Disconnect the Data Cable and Heart Rate Cable from the back of the Console. Discard the Console and screws.
   
   **Note:** Do not let the cables fall down inside the Mast. This step may require two people.

3. Installation is the reverse procedure.

4. Discard the old parts.

5. Inspect your machine to ensure that all hardware is tight and components are properly assembled.

**Do not use until the machine has been fully assembled and inspected for correct performance in accordance with the Owner’s Manual.**

**Initial Setup**

During the first power-up, the Console should be set up with the date, time, your preferred measurement units and machine type.

1. **Date:** Push the Increase/Decrease buttons to adjust the currently active value (flashing). Push the Left/Right buttons to change which segment is the currently active value (month / day / year).

2. Push OK to set.

3. **Time:** Push the Increase/Decrease buttons to adjust the currently active value (flashing). Push the Left/Right buttons to change which segment is the currently active value (hour / minute / AM or PM).

4. Push OK to set.

5. **Units of Measurement:** Push the Increase/Decrease buttons to adjust between “MILES” (Imperial English) or “KM” (metric).

6. Push OK to set.

7. The Console display shows the Machine Type prompt with the current setting. This menu option appears in the x614 series console only (not the x616 series consoles). Push the Increase/Decrease buttons to change between “BIKE” and Elliptical (“ELIP”).

   
   **Note:** To adjust these selections, consult the “Console Service Mode” section.
Replace the Pedals on the
Nautilus® U614/U616 and R614/R616 (Model Year 2014) Bikes

NOTICE: This document provides instructions for the replacement of the Pedals on the Nautilus® U614 and U616 Upright Bikes, and R614 and R616 Recumbent Bikes.

If you need assistance, please call Nautilus Customer Service at 1-800-605-3369.

This icon means a potentially hazardous situation which, if not avoided, could result in death or serious injury. Read and understand all Warnings on this machine.

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Important Safety Instructions - Before servicing or using this equipment, obey the following warnings:

This icon means a potentially hazardous situation which, if not avoided, could result in death or serious injury. Read and understand all Warnings on this machine.

DANGER To reduce the risk of electrical shock or unsupervised usage of the equipment, always unplug the power cord from the wall outlet and wait 5 minutes before cleaning, maintaining or repairing this machine. Place the power cord in a secure location.

- Read and understand the Part Replacement Procedure before working on the machine. Failure to obey the instructions and safety warnings could cause injury to the service technician or bystanders.
- Keep bystanders and children away from the product being serviced at all times.
- Make sure that the repair is done in an appropriate work space away from foot traffic and exposure to bystanders.
- Some components of the equipment can be heavy or awkward. Enlist the service of a second person when you do maintenance steps involving these components. Do not try to do heavy or awkward steps on your own.
- If replacement parts are necessary, use only genuine replacement parts and hardware supplied by Nautilus. Failure to use genuine replacement parts can cause a risk to users, keep the machine from operating correctly and void the warranty.
- Be sure that all warning stickers and instructional placards applied to the product stay present and in good condition when doing maintenance or replacing components. If necessary request replacement warning stickers or placards from Nautilus customer service.
- Do not try to change the design or functionality of the machine being serviced as this can adversely affect user safety.
- Do not use the machine until all shrouds, instructions, warning labels and correct functionality have been verified and tested for correct performance.
- This product contains magnets. Magnetic fields can interfere with the normal use of certain medical devices at a close range. Users may come into proximity of the magnets in the assembly, maintenance, and/or use of the product. Given the obvious importance of these devices, such as a pacemaker, it is important that you consult with your medical provider in connection with the use of this equipment. Please consult the “Safety Warning Labels and Serial Number” section in the Owner’s Manual to determine the location of the magnets on this product.

Tools Required (not included)

Pedal wrench
1. Loosen and remove the old Pedals. Discard the old Pedals.  
   **Note:** The Left Pedal is reverse-threaded. Orientation is based from a seated position on the bike. The Left Pedal has an “L”, the Right Pedal an “R”.

2. Install the new Pedals. Carefully align the threads and hand tighten to prevent cross-threading. Then tighten fully with pedal wrench.  
   **Note:** The Left Pedal is reverse-threaded. Be sure to attach Pedals on the correct side of the Bike. Orientation is based from a seated position on the bike. The Left Pedal has an “L”, the Right Pedal an “R”.

3. **Final Inspection**  
   Inspect your machine to ensure that all hardware is tight and components are properly assembled.

   **Warning:** Do not use until the machine has been fully assembled and inspected for correct performance in accordance with the Owner’s Manual.
Replace the Crank Arms on the Nautilus® U616/R616 (Model Year 2014) Bikes

NOTICE: This document provides instructions for the replacement of the Crank Arms on the Nautilus® U616 Upright Bike and R616 Recumbent Bike.

If you need assistance, please call Nautilus Customer Service at 1-800-605-3369.

This icon means a potentially hazardous situation which, if not avoided, could result in death or serious injury. Read and understand all Warnings on this machine.

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Important Safety Instructions - Before servicing or using this equipment, obey the following warnings:

This icon means a potentially hazardous situation which, if not avoided, could result in death or serious injury. Read and understand all Warnings on this machine.

WARNING

DANGER

IMMEDIATE ACTION REQUIRED

CAUTION

• Read and understand the Part Replacement Procedure before working on the machine. Failure to obey the instructions and safety warnings could cause injury to the service technician or bystanders.
• Keep bystanders and children away from the product being serviced at all times.
• Make sure that the repair is done in an appropriate work space away from foot traffic and exposure to bystanders.
• Some components of the equipment can be heavy or awkward. Enlist the service of a second person when you do maintenance steps involving these components. Do not try to do heavy or awkward steps on your own.
• If replacement parts are necessary, use only genuine replacement parts and hardware supplied by Nautilus. Failure to use genuine replacement parts can cause a risk to users, keep the machine from operating correctly and void the warranty.
• Be sure that all warning stickers and instructional placards applied to the product stay present and in good condition when doing maintenance or replacing components. If necessary request replacement warning stickers or placards from Nautilus customer service.
• Do not try to change the design or functionality of the machine being serviced as this can adversely affect user safety.
• Do not use the machine until all shrouds, instructions, warning labels and correct functionality have been verified and tested for correct performance.
• This product contains magnets. Magnetic fields can interfere with the normal use of certain medical devices at a close range. Users may come into proximity of the magnets in the assembly, maintenance, and/or use of the product. Given the obvious importance of these devices, such as a pacemaker, it is important that you consult with your medical provider in connection with the use of this equipment. Please consult the “Safety Warning Labels and Serial Number” section in the Owner’s Manual to determine the location of the magnets on this product.

Tools Required (not included)

#2 Phillips screwdriver

13mm wrench and socket

Flathead screwdriver

Crank puller

Adjustable wrench

Pedal wrench
1. Loosen and remove the old Pedals. Set them safely aside for reassembly.

   **Note:** The Left Pedal is reverse-threaded. Orientation is based from a seated position on the bike. The Left Pedal has an “L”, the Right Pedal an “R”.

2. Using a flathead screwdriver, remove the threaded Cap (A) from the Crank Arm (B) to expose the Hex Head Bolt (C).

3. Using a wrench and socket, remove the Hex Head Bolt (C).
4. Thread the Crank Puller into the Crank Arm (B). When the Crank Puller is in the correct position, only 1-2 threads on the outer portion (CP2) of the Crank Puller should show.

**Note:** Be sure the end of the Bolt (CP1) of the Crank Puller is flush with the Nut (CP2) as shown, before use.

5. Using a wrench, turn the inner portion (CP3) of the Crank Puller clockwise. The Crank Arm (B) will slide off as it is tightened.
6. Installation is the reverse procedure. Installation does not require the use of the crank puller. Be sure the Crank Arms are connected at 180° from each other.

To reinstall the Pedals, carefully align the threads and hand tighten to prevent cross-threading. Then tighten fully with pedal wrench.

**Note:** The Left Pedal is reverse-threaded. Be sure to attach Pedals on the correct side of the Bike. Orientation is based from a seated position on the bike. The Left Pedal has an “L”, the Right Pedal an “R”.

7. Final Inspection

Inspect your machine to ensure that all hardware is tight and components are properly assembled.

⚠️ Do not use until the machine has been fully assembled and inspected for correct performance in accordance with the Owner’s Manual.
Replace the Transport Wheels, Endcaps and Footpads on the Nautilus® U/R/E 614/616 (Model Year 2014) Bikes and Ellipticals

NOTICE: This document provides instructions for the replacement of the Transport Wheels, Front Endcaps and Footpads on the Nautilus® U614 and U616 Upright Bikes, R614 and R616 Recumbent Bikes, and E614 and E616 Elliptical Fitness Machines.

If you need assistance, please call Nautilus Customer Service at 1-800-605-3369.

This icon means a potentially hazardous situation which, if not avoided, could result in death or serious injury. Read and understand all Warnings on this machine.

Important Safety Instructions - Before servicing or using this equipment, obey the following warnings:

- Read and understand the Part Replacement Procedure before working on the machine. Failure to obey the instructions and safety warnings could cause injury to the service technician or bystanders.
- Keep bystanders and children away from the product being serviced at all times.
- Make sure that the repair is done in an appropriate work space away from foot traffic and exposure to bystanders.
- Some components of the equipment can be heavy or awkward. Enlist the service of a second person when you do maintenance steps involving these components. Do not try to do heavy or awkward steps on your own.
- If replacement parts are necessary, use only genuine replacement parts and hardware supplied by Nautilus. Failure to use genuine replacement parts can cause a risk to users, keep the machine from operating correctly and void the warranty.
- Be sure that all warning stickers and instructional placards applied to the product stay present and in good condition when doing maintenance or replacing components. If necessary request replacement warning stickers or placards from Nautilus customer service.
- Do not try to change the design or functionality of the machine being serviced as this can adversely affect user safety.
- Do not use the machine until all shrouds, instructions, warning labels and correct functionality have been verified and tested for correct performance.
- This product contains magnets. Magnetic fields can interfere with the normal use of certain medical devices at a close range. Users may come into proximity of the magnets in the assembly, maintenance, and/or use of the product. Given the obvious importance of these devices, such as a pacemaker, it is important that you consult with your medical provider in connection with the use of this equipment. Please consult the “Safety Warning Labels and Serial Number” section in the Owner’s Manual to determine the location of the magnets on this product.

Tools Required (not included)

- 6mm hex key
- Static solid object (like a book or box)
- #2 Phillips screwdriver (short)
- 13mm open end wrench
1. Place a static object (like a book or box) under the front stabilizer (C). The static object should not be compressible.

2. Using a short #2 Phillips screwdriver, loosen and remove the screws (A1) from the Footpad (A), and set them safely aside. Remove the Footpad from the front stabilizer (D). Set the Footpad and screws safely aside.

3. Loosen and remove the screw (B1) from the Endcap assembly (B) and set it safely aside. Remove the Endcap from the front stabilizer (D). Set the Endcap and screw safely aside.

4. Using the 6mm hex key and 13mm wrench, loosen and remove the hardware (C1) from the old Transport Wheel assembly (C). Remove the old Transport Wheel from the front stabilizer bracket (D1). Set the Transport Wheel and hardware safely aside.

5. Installation is the reverse procedure.
   
   **NOTICE:** Before fully attaching the Endcap, be sure that the Transport Wheel can turn freely.

6. Dispose of the old parts.

7. **Final Inspection**
   
   Inspect your machine to ensure that all hardware is tight and components are properly assembled.

   **CAUTION:** Do not use until the machine has been fully assembled and inspected for correct performance in accordance with the Owner’s Manual.
Replace the Shrouds on the Nautilus® U614/U616 (Model Year 2014) Bikes

NOTICE: This document provides instructions for the replacement of the Shrouds on the Nautilus® U614 and U616 Upright Bikes.

If you need assistance, please call Nautilus Customer Service at 1-800-605-3369.

This icon means a potentially hazardous situation which, if not avoided, could result in death or serious injury. Read and understand all Warnings on this machine.

Important Safety Instructions - Before servicing or using this equipment, obey the following warnings:

A DANGER

To reduce the risk of electrical shock or unsupervised usage of the equipment, always unplug the power cord from the wall outlet and wait 5 minutes before cleaning, maintaining or repairing this machine. Place the power cord in a secure location.

• Read and understand the Part Replacement Procedure before working on the machine. Failure to obey the instructions and safety warnings could cause injury to the service technician or bystanders.
• Keep bystanders and children away from the product being serviced at all times.
• Make sure that the repair is done in an appropriate work space away from foot traffic and exposure to bystanders.
• Some components of the equipment can be heavy or awkward. Enlist the service of a second person when you do maintenance steps involving these components. Do not try to do heavy or awkward steps on your own.
• If replacement parts are necessary, use only genuine replacement parts and hardware supplied by Nautilus. Failure to use genuine replacement parts can cause a risk to users, keep the machine from operating correctly and void the warranty.
• Be sure that all warning stickers and instructional placards applied to the product stay present and in good condition when doing maintenance or replacing components. If necessary request replacement warning stickers or placards from Nautilus customer service.
• Do not try to change the design or functionality of the machine being serviced as this can adversely affect user safety.
• Do not use the machine until all shrouds, instructions, warning labels and correct functionality have been verified and tested for correct performance.
• This product contains magnets. Magnetic fields can interfere with the normal use of certain medical devices at a close range. Users may come into proximity of the magnets in the assembly, maintenance, and/or use of the product. Given the obvious importance of these devices, such as a pacemaker, it is important that you consult with your medical provider in connection with the use of this equipment. Please consult the “Safety Warning Labels and Serial Number” section in the Owner’s Manual to determine the location of the magnets on this product.

Tools Required (not included)

#2 Phillips screwdriver

6mm hex key

Flathead screwdriver

13mm wrench and socket (U616)

Pedal wrench (U614) or crank puller (U616)
To reduce the risk of electrical shock or unsupervised usage of the equipment, always unplug the power cord from the wall outlet and wait 5 minutes before cleaning, maintaining or repairing this machine. Place the power cord in a secure location.

Note: Your machine may not match the image. For reference only.

1. Remove the Seat Post and the Seat Adjustment Knob (A). Set them safely aside for reassembly.

2. Your machine has one of these Crank configurations. Please use the images to select your configuration:

   1-Piece Crank:
   Go to Step 6.

   3-Piece Crank:
   Using a flathead screwdriver, remove the threaded Cap (B) from the Crank Arm (C) to expose the Hex Head Bolt (D). Continue to Step 3.

3. Using a wrench and socket, remove the Hex Head Bolt (D).

4. Thread the Crank Puller into the Crank Arm (C). When the Crank Puller is in the correct position, only 1-2 threads on the outer portion (CP2) of the Crank Puller should show.

   Note: Be sure the end of the Bolt (CP1) of the Crank Puller is flush with the Nut (CP2) as shown, before use.

5. Using a wrench, turn the inner portion (CP3) of the Crank Puller clockwise. The Crank Arm (C) will slide off as it is tightened. Go to Step 8.
6. Loosen and remove the Pedals. Set them safely aside for reassembly.

**Note:** The Left Pedal is reverse-threaded.
Orientation is based from a seated position on the bike.
The Left Pedal has an “L”, the Right Pedal an “R”.

7. Twist the Crank Cover (P) toward the front of the machine to disengage the inner tabs. Carefully remove the Crank Covers and set them safely aside.

8. Slide the Mast Gasket up the Mast.

9. Remove the hardware (indicated) from the Mast. Gently pull the Mast out and disconnect the cables. Set the hardware, Mast and Mast Gasket safely aside.

**NOTICE:** Do not crimp the cables. This step may require two people.

**Note:** Do not let the cable fall down inside the Frame.

10. Bend the edges of the Top Shroud to disengage the inside tabs from the Main Assembly, and remove the Top Shroud.
11. Using a #2 Phillips Screwdriver, remove the 6 screws (indicated) that secure the Left Shroud. Remove the bottom screws first, and then the top screws. Slowly remove the Left Shroud.

**Note:** Find the Power Inlet (E) in the Left Shroud. Disconnect the Power Inlet cable (E1) from the wiring harness (F).

**NOTICE:** Be sure not to crimp any cables.
12. Using a #2 Phillips Screwdriver, remove the 3 screws that secure the Right Shroud. Remove the bottom screws first, and then the top screw. Slowly remove the Right Shroud.

13. Installation is the reverse procedure. Put the Left Shroud in position first to align the screws for the Right Shroud. Install the top screws first.

   NOTICE: Be sure not to crimp any cables. Be sure the tabs in the Top Shroud snap into the Main Assembly.

U614 bike—To reinstall the Pedals, carefully align the threads and hand tighten to prevent cross-threading. Then tighten fully with pedal wrench.

   Note: The Left Pedal is reverse-threaded. Orientation is based from a seated position on the bike. The Left Pedal has an “L”, the Right Pedal an “R”.

U616 bike—Be sure the Crank Arms are connected at 180° from each other.

14. Final Inspection

Inspect your machine to ensure that all hardware is tight and components are properly assembled.

! Do not use until the machine has been fully assembled and inspected for correct performance in accordance with the Owner’s Manual.
Replace the Handlebar Assembly on the Nautilus® U614/U616 (Model Year 2014) Bikes

Skill Level: II

8008078.020115.A

If you need assistance, please call Nautilus Customer Service at 1-800-605-3369.

This icon means a potentially hazardous situation which, if not avoided, could result in death or serious injury. Read and understand all Warnings on this machine.

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Important Safety Instructions - Before servicing or using this equipment, obey the following warnings:

This icon means a potentially hazardous situation which, if not avoided, could result in death or serious injury. Read and understand all Warnings on this machine.

DANGER To reduce the risk of electrical shock or unsupervised usage of the equipment, always unplug the power cord from the wall outlet and wait 5 minutes before cleaning, maintaining or repairing this machine. Place the power cord in a secure location.

• Read and understand the Part Replacement Procedure before working on the machine. Failure to obey the instructions and safety warnings could cause injury to the service technician or bystanders.
• Keep bystanders and children away from the product being serviced at all times.
• Make sure that the repair is done in an appropriate work space away from foot traffic and exposure to bystanders.
• Some components of the equipment can be heavy or awkward. Enlist the service of a second person when you do maintenance steps involving these components. Do not try to do heavy or awkward steps on your own.
• If replacement parts are necessary, use only genuine replacement parts and hardware supplied by Nautilus. Failure to use genuine replacement parts can cause a risk to users, keep the machine from operating correctly and void the warranty.
• Be sure that all warning stickers and instructional placards applied to the product stay present and in good condition when doing maintenance or replacing components. If necessary request replacement warning stickers or placards from Nautilus customer service.
• Do not try to change the design or functionality of the machine being serviced as this can adversely affect user safety.
• Do not use the machine until all shrouds, instructions, warning labels and correct functionality have been verified and tested for correct performance.
• This product contains magnets. Magnetic fields can interfere with the normal use of certain medical devices at a close range. Users may come into proximity of the magnets in the assembly, maintenance, and/or use of the product. Given the obvious importance of these devices, such as a pacemaker, it is important that you consult with your medical provider in connection with the use of this equipment. Please consult the “Safety Warning Labels and Serial Number” section in the Owner’s Manual to determine the location of the magnets on this product.

Tools Required (not included)

<table>
<thead>
<tr>
<th>Tool Description</th>
<th>Quantity</th>
</tr>
</thead>
<tbody>
<tr>
<td>#2 Phillips screwdriver</td>
<td>1</td>
</tr>
<tr>
<td>Small flathead screwdriver</td>
<td>1</td>
</tr>
<tr>
<td>6mm hex key</td>
<td>1</td>
</tr>
<tr>
<td>3’ (91 cm) length of string</td>
<td>1</td>
</tr>
</tbody>
</table>
To reduce the risk of electrical shock or unsupervised usage of the equipment, always unplug the power cord from the wall outlet and wait 5 minutes before cleaning, maintaining or repairing this machine. Place the power cord in a secure location.

Note: Your machine may not match the image. For reference only.

1. Remove screws that attach Console to the Mast. Carefully lift the Console off the Mast.

2. Disconnect the Data Cable and Heart Rate Cable from the back of the Console. Set the Console and screws safely aside for reassembly.

   Note: Do not let the cables fall down inside the Mast. This step may require two people.

3. Remove the Handlebar Bracket Cover and set it safely aside for reassembly.

4. Tie the length of string to the end of the Heart Rate Cable at the top of the Mast. Grasp the section of HR Cable under the Handlebar Bracket and carefully pull the cable and string down through the Mast and out of the hole so that the string extends through the Mast and Handlebar Bracket.

   Note: Do not let the Data Cable fall down inside the Mast.
5. Remove the T-handle and washers that attach the Handlebar to the Mast. Set them safely aside for reassembly.
   
   \textit{NOTICE:} Hold the Handlebar so that it does not fall.

6. Untie the string from the HR Cable. Remove the old Handlebar and discard it.

7. Put the replacement Handlebar in the bracket, adjust the Handlebar to the desired angle, and install the T-handle through the holes.
   
   \textit{NOTICE:} Do not crimp the cables.

8. Tie the end of the string under the Handlebar Bracket to the end of the HR cable. Carefully pull the cable through the slot under the Handlebar Bracket to the top of the mast. Fully tighten the T-handle to keep the Handlebar in position. Push the cover into position on the Handlebar Bracket.
   
   \textit{NOTICE:} Do not crimp the cables. Do not let the cables fall down in the Mast.

9. Connect the cables to the back of the Console and attach the Console to the Mast.
   
   \textit{NOTICE:} Do not crimp the cables.

10. **Final Inspection**
    
    Inspect your machine to ensure that all hardware is tight and components are properly assembled.
    
    \textbf{\textit{Caution:}} Do not use until the machine has been fully assembled and inspected for correct performance in accordance with the Owner’s Manual.
Replace the Console Mast on the Nautilus® U614/U616 (Model Year 2014) Bikes

If you need assistance, please call Nautilus Customer Service at 1-800-605-3369.

NOTICE: This document provides instructions for the replacement of the Console Mast on the Nautilus® U614 and U616 Upright Bikes.

Important Safety Instructions - Before servicing or using this equipment, obey the following warnings:

This icon means a potentially hazardous situation which, if not avoided, could result in death or serious injury. Read and understand all Warnings on this machine.

DANGER
To reduce the risk of electrical shock or unsupervised usage of the equipment, always unplug the power cord from the wall outlet and wait 5 minutes before cleaning, maintaining or repairing this machine. Place the power cord in a secure location.

- Read and understand the Part Replacement Procedure before working on the machine. Failure to obey the instructions and safety warnings could cause injury to the service technician or bystanders.
- Keep bystanders and children away from the product being serviced at all times.
- Make sure that the repair is done in an appropriate work space away from foot traffic and exposure to bystanders.
- Some components of the equipment can be heavy or awkward. Enlist the service of a second person when you do maintenance steps involving these components. Do not try to do heavy or awkward steps on your own.
- If replacement parts are necessary, use only genuine replacement parts and hardware supplied by Nautilus. Failure to use genuine replacement parts can cause a risk to users, keep the machine from operating correctly and void the warranty.
- Be sure that all warning stickers and instructional placards applied to the product stay present and in good condition when doing maintenance or replacing components. If necessary request replacement warning stickers or placards from Nautilus customer service.
- Do not try to change the design or functionality of the machine being serviced as this can adversely affect user safety.
- Do not use the machine until all shrouds, instructions, warning labels and correct functionality have been verified and tested for correct performance.
- This product contains magnets. Magnetic fields can interfere with the normal use of certain medical devices at a close range. Users may come into proximity of the magnets in the assembly, maintenance, and/or use of the product. Given the obvious importance of these devices, such as a pacemaker, it is important that you consult with your medical provider in connection with the use of this equipment. Please consult the “Safety Warning Labels and Serial Number” section in the Owner’s Manual to determine the location of the magnets on this product.

Tools Required (not included)

- #2 Phillips screwdriver
- Small flathead screwdriver
- 6mm hex key
- 5’ (152 cm) length of string
To reduce the risk of electrical shock or unsupervised usage of the equipment, always unplug the power cord from the wall outlet and wait 5 minutes before cleaning, maintaining or repairing this machine. Place the power cord in a secure location.

Note: Your machine may not match the image. For reference only.

1. Remove screws that attach Console to the Mast. Carefully lift the Console off the Mast.

2. Disconnect the Data Cable and Heart Rate Cable from the back of the Console. Set the Console and screws safely aside for reassembly.
   
   Note: Do not let the cables fall down inside the Mast. This step may require two people.

3. Remove the Handlebar Bracket Cover and set it safely aside for reassembly.

4. Grasp the section of HR Cable under the Handlebar Bracket and carefully pull the cable down through the Mast and out of the hole in the Handlebar Bracket.
   
   Note: Do not let the Data Cable fall down inside the Mast.
5. Remove the T-handle and washers that attach the Handlebar to the Mast. Set them safely aside for reassembly.
   
   NOTICE: Hold the Handlebar so that it does not fall.

6. Remove the Handlebar and set it safely aside for reassembly.

7. Remove the Mast Gasket.

8. Remove the hardware (indicated) from the Mast. Gently pull the Mast out and disconnect the cables. Set the hardware, Mast Gasket and Top Shroud safely aside for reassembly. Discard the old Mast.
   
   NOTICE: Do not crimp the cables. This step may require two people.
   
   Note: Do not let the cables fall down inside the Frame.

9. Install the replacement Console Mast and the Mast Gasket on Main Assembly.
   
   NOTICE: Make sure the Console Cable connector does not fall into the Console Mast. Align the clips on the cable connectors and make sure the connectors lock. Do not crimp Console Cable.
10. Put the Handlebar in the bracket, adjust the Handlebar to the desired angle, and install the T-handle through the holes and washers.

   NOTICE: Do not crimp the cables.

11. Use the pull cable in the Handlebar Bracket to route the HR cable through the slot under the Handlebar Bracket to the top of the mast. Fully tighten the T-handle to keep the Handlebar in position. Push the cover into position on the Handlebar Bracket.

   NOTICE: Do not crimp the cables. Do not let the cables fall down in the Mast.

12. Connect the cables to the back of the Console and attach the Console to the Mast.

   NOTICE: Do not crimp the cables.

13. Final Inspection

   Inspect your machine to ensure that all hardware is tight and components are properly assembled.

   Do not use until the machine has been fully assembled and inspected for correct performance in accordance with the Owner’s Manual.
Replace the Data Cable in Console Mast on the Nautilus® U614/U616 (Model Year 2014) Bikes

NOTICE: This document provides instructions for the replacement of the Data Cable in the Console Mast on the Nautilus® U614 and U616 Upright Bikes.

If you need assistance, please call Nautilus Customer Service at 1-800-605-3369.

This icon means a potentially hazardous situation which, if not avoided, could result in death or serious injury. Read and understand all Warnings on this machine.

Tools Required (not included)

#2 Phillips screwdriver

Small flathead screwdriver

6mm hex key

5’ (152 cm) length of string

Important Safety Instructions - Before servicing or using this equipment, obey the following warnings:

This icon means a potentially hazardous situation which, if not avoided, could result in death or serious injury. Read and understand all Warnings on this machine.

DANGER

IMMEDIATE ACTION REQUIRED

ATTENTION

CAUTION

To reduce the risk of electrical shock or unsupervised usage of the equipment, always unplug the power cord from the wall outlet and wait 5 minutes before cleaning, maintaining or repairing this machine. Place the power cord in a secure location.

Read and understand the Part Replacement Procedure before working on the machine. Failure to obey the instructions and safety warnings could cause injury to the service technician or bystanders.

Keep bystanders and children away from the product being serviced at all times.

Make sure that the repair is done in an appropriate work space away from foot traffic and exposure to bystanders.

Some components of the equipment can be heavy or awkward. Enlist the service of a second person when you do maintenance steps involving these components. Do not try to do heavy or awkward steps on your own.

If replacement parts are necessary, use only genuine replacement parts and hardware supplied by Nautilus. Failure to use genuine replacement parts can cause a risk to users, keep the machine from operating correctly and void the warranty.

Be sure that all warning stickers and instructional placards applied to the product stay present and in good condition when doing maintenance or replacing components. If necessary request replacement warning stickers or placards from Nautilus customer service.

Do not try to change the design or functionality of the machine being serviced as this can adversely affect user safety.

Do not use the machine until all shrouds, instructions, warning labels and correct functionality have been verified and tested for correct performance.

This product contains magnets. Magnetic fields can interfere with the normal use of certain medical devices at a close range. Users may come into proximity of the magnets in the assembly, maintenance, and/or use of the product. Given the obvious importance of these devices, such as a pacemaker, it is important that you consult with your medical provider in connection with the use of this equipment. Please consult the “Safety Warning Labels and Serial Number” section in the Owner’s Manual to determine the location of the magnets on this product.
To reduce the risk of electrical shock or unsupervised usage of the equipment, always unplug the power cord from the wall outlet and wait 5 minutes before cleaning, maintaining or repairing this machine. Place the power cord in a secure location.

**Note:** Your machine may not match the image. For reference only.

1. **Remove screws that attach Console to the Mast.** Carefully lift the Console off the Mast.

2. **Disconnect the Data Cable and Heart Rate Cable from the back of the Console.** Set the Console and screws safely aside for reassembly.
   
   **Note:** Do not let the cables fall down inside the Mast.

3. **Remove the Mast Gasket.** Set it safely aside for reassembly.

4. **Remove the hardware (indicated) from the Mast.** Gently pull the Mast out and disconnect the cables. Set the hardware safely aside for reassembly.
   
   **NOTICE:** Do not crimp the cables. This step may require two people.

   **Note:** Do not let the cable fall down inside the Frame.

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**Cable connectors**
5. Tie the length of string to the end (A) of the Data Cable at the base of the Mast. Hold the other end of the Data Cable (B) and carefully pull it out of the Mast so that the string extends through the length of the Mast. Untie the string from the old Data Cable and discard the old cable.

   NOTICE: Do not crimp the HR cable (C).

6. Tie the end of the string at the base of the Mast to one end of the replacement Data Cable. Hold the other end of the string and carefully pull the new Data Cable through the Mast.

   NOTICE: Do not crimp the cables.

7. Untie the string from the Data Cable and connect the cable to the Data Cable from the Main Frame.

   NOTICE: Do not crimp the cables. This step may require two people.

8. Put the Mast back in position in the Main Frame and reinstall the Hardware.

   Note: Do not let the cables fall down inside the Mast.

   NOTICE: Be sure not to crimp any cables. This step may require two people.

9. Reinstall the Mast Gasket.

10. Connect the cables to the back of the Console and attach the Console to the Mast with the screws from Step 2.

   NOTICE: Do not crimp the cables.

11. Final Inspection

Inspect your machine to ensure that all hardware is tight and components are properly assembled.

   Do not use until the machine has been fully assembled and inspected for correct performance in accordance with the Owner’s Manual.
If you need assistance, please call Nautilus Customer Service at 1-800-605-3369.

This icon means a potentially hazardous situation which, if not avoided, could result in death or serious injury. Read and understand all Warnings on this machine.

**NOTICE:** This document provides instructions for the replacement of the Brake Assembly on the Nautilus® U614 and U616 Upright Bikes. If you need assistance, please call Nautilus Customer Service at 1-800-605-3369.

**Important Safety Instructions - Before servicing or using this equipment, obey the following warnings:**

- Read and understand the Part Replacement Procedure before working on the machine. Failure to obey the instructions and safety warnings could cause injury to the service technician or bystanders.
- Keep bystanders and children away from the product being serviced at all times.
- Make sure that the repair is done in an appropriate work space away from foot traffic and exposure to bystanders.
- Some components of the equipment can be heavy or awkward. Enlist the service of a second person when you do maintenance steps involving these components. Do not try to do heavy or awkward steps on your own.
- If replacement parts are necessary, use only genuine replacement parts and hardware supplied by Nautilus. Failure to use genuine replacement parts can cause a risk to users, keep the machine from operating correctly and void the warranty.
- Be sure that all warning stickers and instructional placards applied to the product stay present and in good condition when doing maintenance or replacing components. If necessary request replacement warning stickers or placards from Nautilus customer service.
- Do not try to change the design or functionality of the machine being serviced as this can adversely affect user safety.
- Do not use the machine until all shrouds, instructions, warning labels and correct functionality have been verified and tested for correct performance.
- This product contains magnets. Magnetic fields can interfere with the normal use of certain medical devices at a close range. Users may come into proximity of the magnets in the assembly, maintenance, and/or use of the product. Given the obvious importance of these devices, such as a pacemaker, it is important that you consult with your medical provider in connection with the use of this equipment. Please consult the “Safety Warning Labels and Serial Number” section in the Owner’s Manual to determine the location of the magnets on this product.

**Tools Required (not included)**

- #2 Phillips screwdriver
- Needlenose pliers
- Small flathead screwdriver
- 13 mm open end wrench
- Pedal wrench (U614) or crank puller (U616)
- 2.5” x 10” cardboard and tape
NOTICE: It is necessary to remove the Shrouds for this procedure. Refer to the “Replace the Shrouds” procedure. It may be necessary to adjust the Brake tension at the end of this procedure. Refer to the “Set the Brake Tension” procedure.

To reduce the risk of electrical shock or unsupervised usage of the equipment, always unplug the power cord from the wall outlet and wait 5 minutes before cleaning, maintaining or repairing this machine. Place the power cord in a secure location.

Note: Your machine may not match the image. For reference only.

1. Carefully remove the Shrouds. Refer to the “Replace the Shrouds” procedure.

2. Insert 2.5” x 10” cardboard between the Brake Magnet (A) and the Flywheel (B), and tape the cardboard to the Brake Magnet.

   Note: Be sure the cardboard covers all of the Brake Magnet.

3. Using the needlenose pliers, unhook the Tension Spring (G) from the Main Frame. Pull back and release the Magnet Arm (H) enough to disengage it from the Motor Pulley Shaft (J).

4. Loosen and remove the hex head bolt (C), nut (D) and washer (E) that attach the Brake Assembly (A) to the Main Frame bracket (F).

   NOTICE: Do not crimp the cables

5. Remove the Brake Assembly (A). Remove the cardboard. Discard the old Brake Assembly.

6. Installation is the reverse procedure. Tape the cardboard to the new Brake Magnet. Be sure the cardboard will completely cover the new Brake Magnet before installation.

   NOTICE: Do not crimp the cables.

7. Before fully attaching the Shrouds, remove the cardboard from between the Brake Magnet (A) and the Flywheel (B). Power up the machine to verify that the Magnet Arm can move freely, and that the Brake Magnet and Flywheel do not touch at the maximum resistance level.

   Machine is on. Current is active. There is risk of electrical shock.

   If necessary, refer to the “Set the Brake Tension” procedure.

8. Final Inspection

   Inspect your machine to ensure that all hardware is tight and components are properly assembled.

   Do not use until the machine has been fully assembled and inspected for correct performance in accordance with the Owner’s Manual.
Replace the Servo Motor on the Nautilus® U614/U616 (Model Year 2014) Bikes

NOTICE: This document provides instructions for the replacement of the Servo Motor on the Nautilus® U614 and U616 Upright Bikes.

If you need assistance, please call Nautilus Customer Service at 1-800-605-3369.

This icon means a potentially hazardous situation which, if not avoided, could result in death or serious injury. Read and understand all Warnings on this machine.

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Important Safety Instructions - Before servicing or using this equipment, obey the following warnings:

- Read and understand the Part Replacement Procedure before working on the machine. Failure to obey the instructions and safety warnings could cause injury to the service technician or bystanders.
- Keep bystanders and children away from the product being serviced at all times.
- Make sure that the repair is done in an appropriate work space away from foot traffic and exposure to bystanders.
- Some components of the equipment can be heavy or awkward. Enlist the service of a second person when you do maintenance steps involving these components. Do not try to do heavy or awkward steps on your own.
- If replacement parts are necessary, use only genuine replacement parts and hardware supplied by Nautilus. Failure to use genuine replacement parts can cause a risk to users, keep the machine from operating correctly and void the warranty.
- Be sure that all warning stickers and instructional placards applied to the product stay present and in good condition when doing maintenance or replacing components. If necessary request replacement warning stickers or placards from Nautilus customer service.
- Do not try to change the design or functionality of the machine being serviced as this can adversely affect user safety.
- Do not use the machine until all shrouds, instructions, warning labels and correct functionality have been verified and tested for correct performance.
- This product contains magnets. Magnetic fields can interfere with the normal use of certain medical devices at a close range. Users may come into proximity of the magnets in the assembly, maintenance, and/or use of the product. Given the obvious importance of these devices, such as a pacemaker, it is important that you consult with your medical provider in connection with the use of this equipment. Please consult the “Safety Warning Labels and Serial Number” section in the Owner’s Manual to determine the location of the magnets on this product.

Tools Required (not included)

- #2 Phillips screwdriver
- Needle nose pliers
- Small flathead screwdriver
- 7 mm open end wrench
- Pedal wrench (U614) or crank puller (U616)
- 2.5” x 10” cardboard and tape
- 3’ (0.9m) length of string
Notice: It is necessary to remove the Shrouds for this procedure. Refer to the “Replace the Shrouds” procedure. It may be necessary to adjust the Brake tension at the end of this procedure. Refer to the “Set the Brake Tension” procedure.

⚠️ To reduce the risk of electrical shock or unsupervised usage of the equipment, always unplug the power cord from the wall outlet and wait 5 minutes before cleaning, maintaining or repairing this machine. Place the power cord in a secure location.

*Note:* Your machine may not match the image. For reference only.

1. Disconnect and reconnect the AC Adapter from the wall outlet to turn the power off and on. Push QuickStart and verify that the console shows that the default resistance level is 4. Set the resistance to the highest level.

⚠️ Disconnect all power and allow to sit for 5 minutes.

2. Carefully remove the Shrouds. Refer to the “Replace the Shrouds” procedure in this manual.

3. Measure and mark the position of the Servo Motor bracket (C) on the Main Frame.

4. Insert 2.5” x 10” cardboard between the Brake Magnet (A) and the Flywheel (B), and tape the cardboard to the Brake Magnet.

*Note:* Be sure the cardboard covers all of the Brake Magnet.
5. Observe the cable routing. Disconnect the Speed Sensor Cable (D) and Power Inlet Cable (E) from the wiring harness (F).

6. Tie the length of string to the end of the lower Console Cable (G) at the top of the Mast mount. Pull the cable and string down through the hole (H) at the base of the Mast so that the string extends through the mast.

7. Untie the string from the Console Cable (G). Remove the zip ties that attach the lower Console Cable (G) to the Frame.

8. Using the needlenose pliers, unhook the Tension Spring (J) from the Main Frame. Pull back and release the Magnet Arm (K) enough to disengage it from the Motor Pulley Shaft (L).

9. Loosen and remove the two hex head bolts (M) from the Servo Motor (C).

   NOTICE: Hold the Servo Motor so that it does not fall.


11. Installation is the reverse procedure. Adjust the new Servo Motor to same position recorded in Step 3.

   NOTICE: Do not touch the Potentiometer (N). Do not crimp any cables.

12. Tie the end of the string at the base of the Mast to the end of the Console Cable (G) on the new Servo Motor (C). Carefully pull the cable through the hole (H) to the top of the Mast mount. Untie the string and discard it.
13. Reinstall the Mast, Console, Mast Gasket and Top Shroud. 
(Refer to the “Replace the Shrouds” procedure.) Turn the power on.

⚠️ Machine is on. Current is active. There is risk of electrical shock.

14. Use the console to set the resistance to the highest level. 
Unplug the machine.

⚠️ Disconnect all power and allow to sit for 5 minutes.

15. Put the Brake Arm (K) back in position and connect the 
Tension Spring (J) using the needlenose pliers.

**Note:** Before fully attaching the Shrouds, remove the 
cardboard from between the Brake Magnet (A) and 
the Flywheel (B). Power up the machine to verify that 
the Magnet Arm can move freely, and that the Brake 
Magnet and Flywheel do not touch at the maximum 
resistance level. If necessary, refer to the “Set the 
Brake Tension” procedure.

16. **Final Inspection**

Inspect your machine to ensure that all hardware is tight and 
components are properly assembled.

⚠️ Do not use until the machine has been fully assembled and 
inspected for correct performance in accordance with the 
Owner’s Manual.
Replace the Drive Belt and Flywheel Assembly on the Nautilus® U614/U616 and R614/R616 (Model Year 2014) Bikes

NOTICE: This document provides instructions for the replacement of the Drive Belt on the Nautilus® U614 and U616 Upright Bikes, and R614 and R616 Recumbent Bikes.

If you need assistance, please call Nautilus Customer Service at 1-800-605-3369.

This icon means a potentially hazardous situation which, if not avoided, could result in death or serious injury. Read and understand all Warnings on this machine.

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Important Safety Instructions - Before servicing or using this equipment, obey the following warnings:

This icon means a potentially hazardous situation which, if not avoided, could result in death or serious injury. Read and understand all Warnings on this machine.

**DANGER** To reduce the risk of electrical shock or unsupervised usage of the equipment, always unplug the power cord from the wall outlet and wait 5 minutes before cleaning, maintaining or repairing this machine. Place the power cord in a secure location.

- Read and understand the Part Replacement Procedure before working on the machine. Failure to obey the instructions and safety warnings could cause injury to the service technician or bystanders.
- Keep bystanders and children away from the product being serviced at all times.
- Make sure that the repair is done in an appropriate work space away from foot traffic and exposure to bystanders.
- Some components of the equipment can be heavy or awkward. Enlist the service of a second person when you do maintenance steps involving these components. Do not try to do heavy or awkward steps on your own.
- If replacement parts are necessary, use only genuine Nautilus replacement parts and hardware. Failure to use genuine replacement parts can cause a risk to users, keep the machine from operating correctly and void the warranty.
- Be sure that all warning stickers and instructional placards applied to the product stay present and in good condition when doing maintenance or replacing components. If necessary request replacement warning stickers or placards from Nautilus customer service.
- Do not try to change the design or functionality of the machine being serviced as this can adversely affect user safety.
- Do not use the machine until all shrouds, instructions, warning labels and correct functionality have been verified and tested for correct performance.
- This product contains magnets. Magnetic fields can interfere with the normal use of certain medical devices at a close range. Users may come into proximity of the magnets in the assembly, maintenance, and/or use of the product. Given the obvious importance of these devices, such as a pacemaker, it is important that you consult with your medical provider in connection with the use of this equipment. Please consult the "Safety Warning Labels and Serial Number" section in the Owner's Manual to determine the location of the magnets on this product.

**Tools Required (not included)**

- #2 Phillips screwdriver
- 15mm open end wrench
- Small flathead screwdriver
- 15mm socket and wrench
- Pedal wrench (U614/R614) or crank puller (U616/R616)
- Safety goggles or other eye protection
- Needlenose pliers
NOTICE: It is necessary to remove the Shrouds for this procedure. Refer to the “Replace the Shrouds” procedure. It is necessary to adjust the Drive Belt tension at the end of this procedure. Refer to the “Belt Tension Adjustment” procedure.

To reduce the risk of electrical shock or unsupervised usage of the equipment, always unplug the power cord from the wall outlet and wait 5 minutes before cleaning, maintaining or repairing this machine. Place the power cord in a secure location.

Note: Your machine may not match the image. For reference only.

1. Carefully remove the Shrouds. Refer to the “Replace the Shrouds” procedure in this manual.

2. Slowly turn the Drive Pulley (A) backward and carefully ease the Drive Belt (B) off the Drive Pulley to the outside.

Be sure to keep fingers clear of all pinch hazards as you turn the Drive Pulley.
3. Using needlenose pliers, carefully release the spring (E1) on the Belt Tensioner (E).

4. To remove the hardware from the Flywheel (C), use the 15 mm open end wrench to hold the nut (F) on one side steady and remove the nut on the opposite side with the 15 mm socket and wrench. Set the hardware safely aside.

5. Remove the Flywheel (C) from the Main Frame brackets (G) and the Drive Belt (B).
   
   Note: The Flywheel is heavy.

6. Remove the old Drive Belt (B) and discard it.

7. Hold the Flywheel (C) near the Main Frame brackets (G) and put the new Drive Belt (B) in position on the Flywheel pulley (C1). Put the Drive Belt in position around the Belt Tensioner (E). Be sure that the upper portion of the Drive Belt is under the bearings on the Belt Tensioner.

   NOTICE: This step may require two people.

8. Align the Flywheel axle in the Main Frame brackets (G). Hand tighten the hardware from step 4 on each end of the Flywheel axle.

9. Put the Drive Belt (B) onto the Drive Pulley (A). Make sure the Drive Belt is aligned on the Flywheel pulley (C1), Belt Tensioner (E) and Drive Pulley.

10. Before you fully tighten the Flywheel hardware, reattach the Belt Tensioner spring (E1) with the pliers. Make sure that the belt tension is correct. Refer to the “Belt Tension Adjustment” section in this manual.

   Note: This step may require two people.

11. To tighten the Flywheel hardware, use the 15 mm open end wrench to hold the nut (F) on one side steady and tighten the nut on the opposite side with the 15 mm socket and wrench.

   Note: Before fully attaching the Shrouds, power up the machine to verify that the Magnet Arm (D) can move freely, and that the Brake Magnet and Flywheel (C) do not touch at the maximum resistance level.

12. Final Inspection

Inspect your machine to ensure that all hardware is tight and components are properly assembled.

⚠️ Do not use until the machine has been fully assembled and inspected for correct performance in accordance with the Owner’s Manual.
Replace the Belt Tensioner Assembly (Idler Assembly) on the Nautilus® U614/U616 and R614/R616 (Model Year 2014) Bikes

Skill Level: II

If you need assistance, please call Nautilus Customer Service at 1-800-605-3369.

NOTICE: This document provides instructions for the replacement of the Belt Tensioner Assembly (Idler Assembly) on the Nautilus® U614 and U616 Upright Bikes, and R614 and R616 Recumbent Bikes.

Tools Required (not included)

#2 Phillips screwdriver
Needlenose pliers
Small flathead screwdriver
13mm open end wrench
Pedal wrench (U614/R614) or crank puller (U616/R616)
Safety goggles or other eye protection
6mm hex key
Tape or marking pen

Important Safety Instructions - Before servicing or using this equipment, obey the following warnings:

To reduce the risk of electrical shock or unsupervised usage of the equipment, always unplug the power cord from the wall outlet and wait 5 minutes before cleaning, maintaining or repairing this machine. Place the power cord in a secure location.

Read and understand the Part Replacement Procedure before working on the machine. Failure to obey the instructions and safety warnings could cause injury to the service technician or bystanders.

Keep bystanders and children away from the product being serviced at all times.

Make sure that the repair is done in an appropriate work space away from foot traffic and exposure to bystanders.

Some components of the equipment can be heavy or awkward. Enlist the service of a second person when you do maintenance steps involving these components. Do not try to do heavy or awkward steps on your own.

If replacement parts are necessary, use only genuine Nautilus replacement parts and hardware. Failure to use genuine replacement parts can cause a risk to users, keep the machine from operating correctly and void the warranty.

Be sure that all warning stickers and instructional placards applied to the product stay present and in good condition when doing maintenance or replacing components. If necessary request replacement warning stickers or placards from Nautilus customer service.

Do not try to change the design or functionality of the machine being serviced as this can adversely affect user safety.

Do not use the machine until all shrouds, instructions, warning labels and correct functionality have been verified and tested for correct performance.

This product contains magnets. Magnetic fields can interfere with the normal use of certain medical devices at a close range. Users may come into proximity of the magnets in the assembly, maintenance, and/or use of the product. Given the obvious importance of these devices, such as a pacemaker, it is important that you consult with your medical provider in connection with the use of this equipment. Please consult the “Safety Warning Labels and Serial Number” section in the Owner’s Manual to determine the location of the magnets on this product.
NOTICE: It is necessary to remove the Shrouds for this procedure. Refer to the “Replace the Shrouds” procedure.

It is necessary to adjust the Drive Belt tension at the end of this procedure. Refer to the “Belt Tension Adjustment” procedure.

To reduce the risk of electrical shock or unsupervised usage of the equipment, always unplug the power cord from the wall outlet and wait 5 minutes before cleaning, maintaining or repairing this machine. Place the power cord in a secure location.

Note: Your machine may not match the image. For reference only.

1. Carefully remove the Shrouds. Refer to the “Replace the Shrouds” procedure in this manual.

2. Mark the position of the Belt Tensioner (A) on the Main Frame bracket (D) to record the angle of the Tension Spring arm’s position.

3. Slowly turn the Drive Pulley (B) backward and carefully ease the Drive Belt (C) off the Drive Pulley to the outside.

   Be sure to keep fingers clear of all pinch hazards as you turn the Drive Pulley.

4. Using needlenose pliers, release the Tension Spring (A1) from the hook (H) on the Main Frame.

5. Using 13 mm wrench and 6mm hex key, loosen and remove the Belt Tensioner Hardware (E). Remove the Belt Tensioner assembly (A) from the Main Frame and the Drive Belt (C). Discard the old Belt Tensioner assembly.

6. Install the new Belt Tensioner assembly. Adjust the Belt Tensioner position to the angle of the previous position recorded in Step 2.

   NOTICE: Do not overtighten the hardware (E). The Belt Tensioner must be able to pivot. If the hardware is too tight, this can cause wear on the bearings.

7. Put the Drive Belt (C) onto the Drive Pulley (B). Make sure the Drive Belt is aligned on the Flywheel pulley (F), Belt Tensioner (A) and Drive Pulley. Be sure that the upper portion of the Drive Belt is under the bearings on the Belt Tensioner.

8. Using needlenose pliers, attach the Belt Tensioner spring (A1). Make sure that the belt tension is correct. Refer to the “Belt Tension Adjustment” section in this manual.

   Note: This step may require two people.

9. Final Inspection

Inspect your machine to ensure that all hardware is tight and components are properly assembled.

   Do not use until the machine has been fully assembled and inspected for correct performance in accordance with the Owner’s Manual.
Replace the Crank Assembly (Drive Pulley) on the Nautilus® U614/R614 (Model Year 2014) Bikes

NOTICE: This document provides instructions for the replacement of the 1-piece Crank Assembly (Drive Pulley) on the Nautilus® U614 Upright Bike and R614 Recumbent Bike.

If you need assistance, please call Nautilus Customer Service at 1-800-605-3369.

This icon means a potentially hazardous situation which, if not avoided, could result in death or serious injury. Read and understand all Warnings on this machine.

NOTICE: This document provides instructions for the replacement of the 1-piece Crank Assembly (Drive Pulley) on the Nautilus® U614 Upright Bike and R614 Recumbent Bike.

Important Safety Instructions - Before servicing or using this equipment, obey the following warnings:

- Read and understand the Part Replacement Procedure before working on the machine. Failure to obey the instructions and safety warnings could cause injury to the service technician or bystanders.
- Keep bystanders and children away from the product being serviced at all times.
- Make sure that the repair is done in an appropriate work space away from foot traffic and exposure to bystanders.
- Some components of the equipment can be heavy or awkward. Enlist the service of a second person when you do maintenance steps involving these components. Do not try to do heavy or awkward steps on your own.
- If replacement parts are necessary, use only genuine Nautilus replacement parts and hardware. Failure to use genuine replacement parts can cause a risk to users, keep the machine from operating correctly and void the warranty.
- Be sure that all warning stickers and instructional placards applied to the product stay present and in good condition when doing maintenance or replacing components. If necessary request replacement warning stickers or placards from Nautilus customer service.
- Do not try to change the design or functionality of the machine being serviced as this can adversely affect user safety.
- Do not use the machine until all shrouds, instructions, warning labels and correct functionality have been verified and tested for correct performance.
- This product contains magnets. Magnetic fields can interfere with the normal use of certain medical devices at a close range. Users may come into proximity of the magnets in the assembly, maintenance, and/or use of the product. Given the obvious importance of these devices, such as a pacemaker, it is important that you consult with your medical provider in connection with the use of this equipment. Please consult the “Safety Warning Labels and Serial Number” section in the Owner’s Manual to determine the location of the magnets on this product.

Tools Required (not included)

- #2 Phillips screwdriver
- Small flathead screwdriver
- Pedal wrench
- Needlenose pliers
- 32mm open end wrench or adjustable wrench
- Safety goggles or other eye protection
1. Carefully remove the Shrouds. Refer to the “Replace the Shrouds” procedure in this manual.

2. Slowly turn the Drive Pulley (A) backward and carefully ease the Drive Belt (B) off the Drive Pulley to the outside.

   ! Be sure to keep fingers clear of all pinch hazards as you turn the Drive Pulley.

3. Using needlenose pliers, carefully release the Belt Tensioner Spring (C1) from the hook (D) on the frame.

4. Loosen and remove the Locknut (E), Bumper (F) and Bracket (G) from the Pulley Shaft Assembly (H).

**NOTICE:**
- It is necessary to remove the Shrouds for this procedure. Refer to the “Replace the Shrouds” procedure.
- It is necessary to adjust the Drive Belt tension at the end of this procedure. Refer to the “Belt Tension Adjustment” procedure.

To reduce the risk of electrical shock or unsupervised usage of the equipment, always unplug the power cord from the wall outlet and wait 5 minutes before cleaning, maintaining or repairing this machine. Place the power cord in a secure location.

**Note:** Your machine may not match the image. For reference only.
5. Carefully pull the Pulley Shaft Assembly (H) until it works out of the Frame and releases the Washer (J), Bumper (K), Bearings (L) and Bearing Brackets (M).

6. Installation is the reverse procedure.

NOTICE: Do not overtighten the crank hardware as this can damage the bearings. Use these torque specs:
Bracket (G)—approx. 8Nm (6lb-ft)
Locknut (E)—approx. 25Nm (18.5 lb-ft)

7. Put the Drive Belt (B) onto the Drive Pulley (A). Make sure the Drive Belt is aligned on the Flywheel pulley (N), Belt Tensioner (C) and Drive Pulley. Be sure that the upper portion of the Drive Belt (B) is under the bearings on the Belt Tensioner (C).

8. Using the needlenose pliers, reattach the Belt Tensioner spring (C1). Make sure that the belt tension is correct. Refer to the “Belt Tension Adjustment” section in this manual.

Note: This step may require two people.

9. Final Inspection
Inspect your machine to ensure that all hardware is tight and components are properly assembled.

⚠️ Do not use until the machine has been fully assembled and inspected for correct performance in accordance with the Owner’s Manual.
Replace the RPM Sensor (Speed Sensor) on the 
Nautilus® U614/U616 and R614/R616 (Model Year 2014) Bikes

NOTICE: This document provides instructions for the replacement of the RPM Sensor (Speed Sensor) on the Nautilus® U614 and U616 Upright Bikes, and R614 and R616 Recumbent Bikes.

If you need assistance, please call Nautilus Customer Service at 1-800-605-3369.

This icon means a potentially hazardous situation which, if not avoided, could result in death or serious injury. Read and understand all Warnings on this machine.

Important Safety Instructions - Before servicing or using this equipment, obey the following warnings:

- Read and understand the Part Replacement Procedure before working on the machine. Failure to obey the instructions and safety warnings could cause injury to the service technician or bystanders.
- Keep bystanders and children away from the product being serviced at all times.
- Make sure that the repair is done in an appropriate work space away from foot traffic and exposure to bystanders.
- Some components of the equipment can be heavy or awkward. Enlist the service of a second person when you do maintenance steps involving these components. Do not try to do heavy or awkward steps on your own.
- If replacement parts are necessary, use only genuine Nautilus replacement parts and hardware. Failure to use genuine replacement parts can cause a risk to users, keep the machine from operating correctly and void the warranty.
- Be sure that all warning stickers and instructional placards applied to the product stay present and in good condition when doing maintenance or replacing components. If necessary request replacement warning stickers or placards from Nautilus customer service.
- Do not try to change the design or functionality of the machine being serviced as this can adversely affect user safety.
- Do not use the machine until all shrouds, instructions, warning labels and correct functionality have been verified and tested for correct performance.
- This product contains magnets. Magnetic fields can interfere with the normal use of certain medical devices at a close range. Users may come into proximity of the magnets in the assembly, maintenance, and/or use of the product. Given the obvious importance of these devices, such as a pacemaker, it is important that you consult with your medical provider in connection with the use of this equipment. Please consult the “Safety Warning Labels and Serial Number” section in the Owner’s Manual to determine the location of the magnets on this product.

Tools Required (not included)

- #2 Phillips screwdriver
- Utility knife or scissors to cut ziptie
- Ziptie
- Small flathead screwdriver
- Pedal wrench (U614/R614) or crank puller (U616/R616)
**NOTICE:** It is necessary to remove the Shrouds for this procedure. Refer to the “Replace the Shrouds” procedure.

To reduce the risk of electrical shock or unsupervised usage of the equipment, always unplug the power cord from the wall outlet and wait 5 minutes before cleaning, maintaining or repairing this machine. Place the power cord in a secure location.

**Note:** Your machine may not match the image. For reference only.

1. Carefully remove the Shrouds. Refer to the “Replace the Shrouds” procedure in this manual.

2. Observe the cable routing from the RPM Sensor (A) to the wiring harness (C) on your machine. Carefully disconnect the RPM Sensor cable (B) from the wiring harness.

3. Remove the hardware that attaches the RPM Sensor (A) to the Main Frame. Carefully remove the old RPM Sensor and cable and discard it.

   **NOTICE:** Do not crimp any cables.

4. Installation is the reverse procedure.

   **NOTICE:** Do not crimp any cables. Be sure the routing for the new RPM Sensor cable (B) and other wiring is correct to prevent interference from moving parts.

   **Note:** Before fully attaching the Shrouds, verify that the RPM Sensor (A) and Speed Sensor Magnet (D) on the Drive Pulley do not touch.

5. **Final Inspection**

   Inspect your machine to ensure that all hardware is tight and components are properly assembled.

   **⚠️** Do not use until the machine has been fully assembled and inspected for correct performance in accordance with the Owner’s Manual.
Replace the Power Inlet on the Nautilus® U614/U616 and R614/R616 (Model Year 2014) Bikes

Important Safety Instructions - Before servicing or using this equipment, obey the following warnings:

- Read and understand the Part Replacement Procedure before working on the machine. Failure to obey the instructions and safety warnings could cause injury to the service technician or bystanders.
- Keep bystanders and children away from the product being serviced at all times.
- Make sure that the repair is done in an appropriate work space away from foot traffic and exposure to bystanders.
- Some components of the equipment can be heavy or awkward. Enlist the service of a second person when you do maintenance steps involving these components. Do not try to do heavy or awkward steps on your own.
- If replacement parts are necessary, use only genuine Nautilus replacement parts and hardware. Failure to use genuine replacement parts can cause a risk to users, keep the machine from operating correctly and void the warranty.
- Be sure that all warning stickers and instructional placards applied to the product stay present and in good condition when doing maintenance or replacing components. If necessary request replacement warning stickers or placards from Nautilus customer service.
- Do not try to change the design or functionality of the machine being serviced as this can adversely affect user safety.
- Do not use the machine until all shrouds, instructions, warning labels and correct functionality have been verified and tested for correct performance.
- This product contains magnets. Magnetic fields can interfere with the normal use of certain medical devices at a close range. Users may come into proximity of the magnets in the assembly, maintenance, and/or use of the product. Given the obvious importance of these devices, such as a pacemaker, it is important that you consult with your medical provider in connection with the use of this equipment. Please consult the “Safety Warning Labels and Serial Number” section in the Owner’s Manual to determine the location of the magnets on this product.

Tools Required (not included)

- #2 Phillips screwdriver
- Small flathead screwdriver
- Pedal wrench (U614/R614) or crank puller (U616/R616)
- 17mm open end wrench or adjustable wrench
NOTICE: It is necessary to remove the Shrouds for this procedure. Refer to the “Replace the Shrouds” procedure.

To reduce the risk of electrical shock or unsupervised usage of the equipment, always unplug the power cord from the wall outlet and wait 5 minutes before cleaning, maintaining or repairing this machine. Place the power cord in a secure location.

Note: Your machine may not match the image. For reference only.

1. Carefully remove the Left Shroud. Refer to the “Replace the Shrouds” procedure in this manual.

2. Carefully disconnect the Power Inlet cable (A) in the Shroud from the wiring harness (B) on the motor.
3. Loosen and remove the thin Nut from the Power Inlet (C) on the outside of the Shroud.

4. Pull the Power Inlet plug (C) out of the hole toward the inside of the Shroud. Discard the old Power Inlet assembly.

5. Installation is the reverse procedure.

   NOTICE: Do not crimp any cables. Be sure the Power Inlet plug is seated evenly in the hole.

6. Final Inspection

   Inspect your machine to ensure that all hardware is tight and components are properly assembled.

   ! Do not use until the machine has been fully assembled and inspected for correct performance in accordance with the Owner's Manual.